

Why is OGsql replacing OGwin?

In 2004 our clients asked us for four (4) enhancements to the OGwin design.

- 1. Enhanced OGwin GL reporting inside the OGwin report writer offering direct output to MS Excel, plus allow non-financial records to be joined to financial records in a custom user format.*
- 2. Provide a stronger more robust backup process to protect against loss of data.*
- 3. Provide a seamless import/export path to third party applications.*
- 4. Accelerate all reporting processes.*

None of these requests could be resolved and presented easily within the Pervasive database manager so we created OGsql to address and resolve them all.

I'm worried about submitting a budget request. When is the OGwin to OGsql upgrade deadline?

We will stop making changes to the OGwin product on the 31st of March 2012. However, we will continue to support our OGwin clients by answering their questions even after this date, as long as they are paying for support.

It's important to note that in order for clients using OGwin to send 1099's, they should plan for an upgrade by the end of the first quarter of 2012. Upgrade slots are assigned on a first come, first served basis, so we ask that you schedule your upgrade as soon as possible.

OGwin is working fine for me, what additional benefits will I get when I upgrade to OGsql?

There are many benefits to upgrading to OGsql including, faster and more flexible reporting options, the ability to easily customize reports and the capacity to interface with other applications. In addition, MS SQL Server is the industry standard and a far more robust platform that will allow OGsys to meet the needs of our clients far into the future.

OGsql users also have access to Fast Track Reporting. These "souped up" reports are specially enhanced for high performance – accelerating answers faster than ever.

We have created a movie to explain most of the benefits of the upgrade. To view it, just click on this link <http://www.ogsys.com/win2sql>.

Accelerated Transition Information Update



I'm always concerned about conversions! How easy is it to convert? What's the process and will we experience any downtime?

The conversion process is very easy...and we'll do it for you! Just allow our support staff access to your system and let us do the rest. Downtime is very limited, and we phase the install to allow you to test drive the new software with your data prior to a final cut over. Downtime should be limited to a matter of several hours.

We don't have the time or resources to retrain our staff right now. What's the learning curve to start using OGsql?

The great thing about converting to OGsql is that the input screens are almost exactly the same on the outside but, on the inside, the MS SQL Server is so much more robust, greatly enhancing your ability to accelerate answers.

The learning curve for OGwin staff upgrading to OGsql is very slight. The new reports are very intuitive and user-friendly. For those clients who want or need additional training, we offer web-based training on the new reports or we can schedule an on-site training session. In addition, you can answer many of your questions by participating in our online forum.

Do the screens in OGsql look and function differently than the screens in OGwin?

We have retained the same user – friendly look to the OGsql screens. Most clients require very little assistance with the new reports and screens.

How much does it cost to upgrade to OGsql? Are payment options available as part of the upgrade process?

Every client situation is unique. We would like to have a conversation with you about your upgrade path to make it as easy as possible.

Just call or email Chuck Blanton (817-632-2818 chuck@ogsys.com) or Jody Vasquez (817-632-2817 jody@ogsys.com) and we will provide a quote for your upgrade.

Payment options are also available to help with the upgrade. Please feel free to explore those options with Chuck or Jody.

How do I start the process to upgrade from OGwin to OGsql?

Because there is already great interest in upgrading, slots are being scheduled on a first come, first served basis. Get started today! Just contact Chuck or Jody, and once the upgrade has been purchased, we will schedule your upgrade.

Do I have to buy the full version of Microsoft SQL Server or will the free Microsoft SQL Server Express version work?

While the full version of Microsoft SQL Server can access larger databases, processors, and server memory, the Express version works well for our smaller clients. We will work with you to assist you in selecting the right solution for your system.

What happens if I don't upgrade? Will you continue to support and enhance OGwin?

We will stop making changes to the OGwin product on the 31st of March 2012. However, we will continue to support our OGwin clients by answering their questions even after this date, as long as they are paying for support.

It's important to note that in order for clients using OGwin to send 1099's, they should plan for an upgrade by the end of the first quarter of 2012.

So, after the 31st of March 2012, we will continue to answer questions on OGwin, but any enhancements or changes will only be made in OGsql, including 1099 changes.

Can I still use OGwin without support?

Your license agreement controls your use of OGwin. If you decide to cancel support, please review the agreement because advance notice is required for any changes.

Will support fees go up if I upgrade to OGsql?

Because OGsql offers so many more capabilities, there is more to support. As a result, support fees will increase slightly with OGsql. Those clients that have already upgraded to OGsql, tell us the benefits outweigh the additional support fee.

How does the OGsql upgrade affect my existing data?

Your existing data is entirely converted to the new SQL format. This conversion is performed automatically by OGsys support staff. You will not experience any loss of data.

Will OGsql run in my current environment?

Please contact OGsys support (support@ogsys.com) and we will send you a hardware questionnaire that will allow us to answer your questions about hardware and systems.